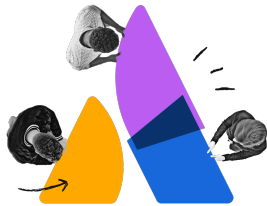


AI Copilot Development

Decision Intelligence Brief

AI Solutions Studio | Corporate Capability Overview



Business Outcome Focus

Design and deploy secure copilots that reduce response time, improve accuracy, and support high-volume interactions across business functions.

Core Capabilities

- Knowledge-grounded Q&A with retrieval pipelines
- Role-based access with policy-aware responses
- Omnichannel deployment across web and chat
- Prompt and response quality instrumentation

Delivery & Governance

- Architecture design for enterprise integrations
- Security controls for sensitive data handling
- Continuous evaluation and improvement cycles
- Adoption support and operating model setup

30-60%

Average support deflection

< 10 wks

Typical pilot timeline

24/7

AI-assisted availability